

**Tutt, Rosemary (PSC)**

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**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Tuesday, July 18, 2017 11:11 AM  
**To:** PSC - Consumer Web Inquiry  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, July 18, 2017 at 11:10 AM

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Name: Joyce Napier  
Address: 501 Kentucky Blvd  
City: Hazard  
State: KY  
Zip Code: 41701  
Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]

Utility Name: American Electric Power

State the nature of your concern: As a senior citizen I protest against the purposed 17% raise on power bills in Eastern Kentucky. Our rates are already higher than in most states. Especially those on fixed incomes. There is no difference than someone holding us up with a gun. I can't believe the audacity of the power company to even ask for an increase. There profits are in the millions a year. I wish we had another power company to give them some competition. Please help resolve this matter. RE: 2017-00179

Have you contacted the utility about the problem: Yes

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## Tutt, Rosemary (PSC)

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**From:** Joyce Robinson [REDACTED]  
**Sent:** Tuesday, July 18, 2017 1:40 PM  
**To:** mjsatterwhite@aep.com  
**Cc:** PSC - Consumer Web Inquiry  
**Subject:** unwanted rate increase/why is AEP wants to play a government role.

- Mr. Satterwhite. I write to share my concerns about AEP wanting another rate increase, I think that all AEP donations to business and group to make AEP look good, and the funds are coming from the poor people rate payers. We all pay local, state, federal and school taxes and now AEP wants and is trying to play government and AEP is a utility service. Please try to cut cost and be more efficient in your waste spending. I have a neighbor, that is elderly that is in bad health and on a fixed income of \$700.00 a month, could you live on this and pay your bills? If you were his shoes, how would you feel about a rate increase on your power bill? This is just a few of my concerns: 1} What benefit did AEP paying for the Paris air show, do to help the rate payer bottom line.2} Scholarship investments paid to college and local schools system's, how did this the rate payers?3} What benefit did AEP, donating a \$100,000. to change their light bulbs and the Paramount Theater, how did this help the rate payer?4} Why does AEP have an employee serving Wal-mart and Lowes displaying light bulbs, is AEP now selling light bulbs and please explain how this would help the rate payers? 5} What benefit did AEP donating a Boom truck to Pikeville College, help the rate payers? What benefit are all the sponsorships for local ads and commercials on TV, help the rate payers? Now how does AEP buying old refrigerators, and last but not least WHAT ABOUT THE LARGE SALARY PAID TO THE CEO, COO AND OTHER THAT ARE MILLIONS OF DOLLARS? Thank you, Gerald Robinson 154 Adkins Lane Pikeville KY 41501 phone [REDACTED]

- 6/26/2017

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ACTC earns \$75,000 in energy efficiency rebates

Ashland Community and Technical College on Monday received \$75,000 in cash incentives from Kentucky Power after completing five energy-saving projects, including lighting and heating improvements.

- 5/31/2017

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Eastern Kentucky received \$400,700 in economic development grants, \$33,000 to higher education

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Twelve eastern Kentucky projects received \$400,700 in economic development grants from Kentucky Power, while two community colleges share \$33,000.

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- 5/10/2017

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Kentucky Power awards economic development grant to One East Kentucky

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One East Kentucky, a nine-county regional economic development organization charged with recruiting Industry and Investment to eastern Kentucky, on Wednesday received a \$50,000 grant from Kentucky Power. The award is part of the Kentucky Power Economic Development Growth Grants (K-PEGG) program and is the third installment in a 5-year, \$250,000 commitment to bring jobs to the region.

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- 4/22/2017

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Kentucky Power hands out 5,000 free trees on Earth Day

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Kentucky Power on Saturday gave away 5,000 low-growth tree saplings to customers in Ashland, Hazard, Pikeville and Whitesburg in celebration of Earth Day.

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- 4/6/2017

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Kentucky Power awards \$6,000 robotics grant to Belfry High School

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Belfry High School in eastern Kentucky is the 2017 recipient of a Kentucky Power FIRST grant totaling \$6,000 awarded to support its robotics team. Belfry High School received its check on Thursday.

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- 3/21/2017

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Kentucky Power provides \$25,000 AEP Foundation grant to support regional food bank

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Kentucky Power has delivered a \$25,000 grant from the AEP Foundation to God's Pantry Food Bank, enough to fund 200,000 meals to those in need in eastern Kentucky.

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- 2/23/2017

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Kentucky Power provides \$10,000 AEP Foundation grant to support student achievement

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Kentucky Power delivered \$10,000 to the Governor's Scholars program, a statewide educational and leadership enrichment program. The grant funds the American Electric Power Foundation Scholar during the summer Governor's Scholar Program.

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- 9/28/2016

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- Breathitt County Schools save energy and money with Kentucky Power

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The Breathitt County Board of Education has received more than \$137,000 in cash incentives from Kentucky Power for implementing multiple energy-saving projects. The

school district earned the financial incentives through Kentucky Power's Commercial Incentive program.

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- 8/19/2016

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Christian Appalachian Project saves money and energy with Kentucky Power

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Christian Appalachian Project on Friday received about \$58,600 in incentives from Kentucky Power for adopting multiple energy-saving projects. The nonprofit earned the financial incentives through Kentucky Power's Commercial Incentive program after completing four energy efficiency projects in 2016.

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- 8/18/2016

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Kentucky Power provides \$75,000 to support technology job training

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An economic development project that will train students for hundreds of telecommunication jobs received a \$75,000 grant from Kentucky Power on Thursday. The grant, awarded to Big Sandy Community & Technical College, will help purchase fiber optics equipment at the school's new \$4.5 million Advanced Technology Center to be built on the Pikeville campus.

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- 7/28/2016

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Kentucky Power provides \$84,000 to attract up to 300 job, support economic development

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An economic development effort that could attract up to 300 jobs to eastern Kentucky received an \$84,000 grant from Kentucky Power on Thursday.

The grant, awarded to the Ashland Alliance, will be used to attract the aerospace industry and fund an extensive marketing campaign,

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- 7/7/2016

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Kentucky Power awards \$314,150 in grants to fund economic development

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Seven projects in eastern Kentucky have been selected to share about \$314,150 in economic development grants from Kentucky Power. The awards are part of the Kentucky Power Economic Development Growth Grants (K-PEGG) program and the Kentucky Power Economic Advancement Program (KEAP).

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- 6/1/2016

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- Kentucky Power awards \$75,000 economic development grant to City of Pikeville

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The City of Pikeville has received a \$75,000 economic development grant from Kentucky Power to expand broadband citywide. City officials plan to match the Kentucky Power grant with \$75,000 in city funds. The \$150,000 will be used to help provide residents and businesses with 1 gigabyte internet service.

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- 5/23/2016

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Greenup County Schools save energy with Kentucky Power program

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The Greenup County Board of Education received recognition on Monday for implementing energy-saving projects at multiple schools that received more than \$93,000 in incentives from Kentucky Power. The school district earned the financial

incentives through Kentucky Power's Commercial Incentive program after completing 18 energy efficiency projects from 2011 to 2016.

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- 5/19/2016
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Kentucky Power employees assist residents as they compete in 2016 Senior Games

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Unseasonal weather did little to stop some 325 senior citizen athletes from competing for bragging rights and awards Thursday during the annual Senior Games. Organized by the Kentucky River Area Development District and sponsored by Kentucky Power, the games highlight the vitality, athleticism, talents and mental acuity of area athletes ages 50 and above.

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- 5/16/2016
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Kentucky Power presents second installment of five-year, \$815,000 grant to aid Lawrence Co.

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Kentucky Power on Monday delivered the second installment of an \$815,000 multi-year grant that is funding efforts to boost science, technology, engineering and math (STEM) education in Lawrence County Schools.

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- 4/14/2016
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Kentucky Power awards Teacher Vision Grants to area teachers for classroom use

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Teachers in six eastern Kentucky schools are the recipients of a 2016 Teacher Vision Grant from Kentucky Power. The program rewards teachers with mini-grants up to

\$500 to incorporate original and innovative programs and lessons into their classrooms.

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- 3/30/2016

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Kentucky Power awards first \$25,000 to SOAR to fund economic development

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SOAR: Shaping Our Appalachian Region on Wednesday became the latest recipient of a Kentucky Power grant earmarked to promote economic development in the region. The organization received the first of three \$25,000 annual awards to support its efforts to build the economy of Appalachia Kentucky.

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- 3/21/2016

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Kentucky Power provides ACTC with \$16,500 grant to fund energy efficiency job training

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Ashland Community and Technical College on Monday received a \$16,500 grant from Kentucky Power to enhance job training in the energy field, especially in weatherization and energy efficiency.

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- 3/15/2016

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Kentucky Power visits Perry Co. to award \$81,000 in economic development grants

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The City of Hazard and the Perry County Development Board have received Kentucky Power grants totaling \$81,000 to fund sewer upgrades and encourage economic development.

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- 3/14/2016

Kentucky Power provides \$77,000 to fund economic development and energy efficiency projects

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Big Sandy Community and Technical College and One East Kentucky, a non-profit organization tasked with recruiting new industry jobs and investment to nine eastern Kentucky counties, are recipients of Kentucky Power grants totaling \$77,000.

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- 3/11/2016

- Kentucky Power awards robotics grant to Belfry High School
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Belfry High School in eastern Kentucky is the 2016 recipient of a Kentucky Power FIRST grant totaling \$6,000 awarded to support its robotics team. Belfry High School received its check on Friday.

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- 2/17/2016

Kentucky Power donates bucket truck to the University of Pikeville

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A Kentucky Power bucket truck slated for retirement from service is getting new life with the University of Pikeville. Kentucky Power on Wednesday delivered the 2008 Dodge Ram with a 50-foot boom to the university, where the truck will allow the University of Pikeville maintenance staff to reach areas of the campus otherwise difficult access.

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- 2/8/2016
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## Kentucky Power to co-host 2016 chamber of commerce events to share benefits of Commercial Incentive Program

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Kentucky Power is offering new financial incentives to encourage energy-saving strategies that help businesses save money. Throughout February, three Business After Hours events will be hosted with chambers of commerce to educate customers on available incentives for energy solutions.

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**Tutt, Rosemary (PSC)**

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**From:** mike amos [REDACTED]  
**Sent:** Tuesday, July 18, 2017 1:17 PM  
**To:** PSC - Consumer Web Inquiry  
**Subject:** Electric power in Boyd County, Burnaugh Area, Durbin Area

Just want to report AEP for no notification of power being off for several hours. Who pays for loss because of power being off without prior notification. Very poor way of doing business.